

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICES
WITHIN
THE STATE OF KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 30 1999

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

Issued: April 30, 1999

Effective: May 30, 1999

Issued By: Gary D. Grefrath, Executive Vice President - Administration
Transamerica Square
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CHECK SHEET

The pages of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff and are in effect on the date shown.

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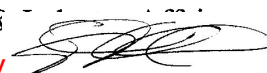
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SYMBOLS AND TARIFF FORMATSYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

C	To signify changed regulation.
D	To signify discontinued rate or regulation.
I	To signify increased rate.
M	To signify a move in the location of text.
N	To signify new rate or regulation.
R	To signify reduced rate.
S	To signify reissued matter.
T	To signify a change in text but no change in rate or regulation.

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.

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TARIFF FORMAT (Cont'd)

- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (*i.e.*, the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Commission.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by US LEC of Tennessee Inc., to customers within the local exchange service area in the State of Kentucky defined herein.

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SECTION 1 - DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification (ANI): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Forwarding:

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the customer's telephone system.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the customer's telephone system.

Call Forwarding Remote: This optional feature allows a user to activate/deactivate the Call Forwarding - All Calls feature or change the forwarded to telephone number from a remote location.

Call Forwarding Busy: Allows incoming calls to a busy station to be routed to a preselected station line or attendant within the same system or outside the system. Intercom calls can be arranged to be forwarded to a number different from DID calls.

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SECTION 1 - DEFINITIONS

Call Forwarding Variable Limited: When this feature is activated by a station line user or the attendant, incoming calls to the activated station line or attendant position will be automatically routed to any other selected station line, within the same Centrex system, or to the attendant position. The attendant may also activate this feature for a station line user.

Call Forwarding Variable Unlimited: The same as Call Forwarding Variable Limited except that incoming calls may be automatically routed to a telephone number outside the Centrex system or to station lines within the same Centrex system. The attendant may not activate this feature to a telephone number outside the Centrex system for a station line use. Calls forwarded outside the Centrex system are subject to the appropriate charges for local and toll messages.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group.

Call Transfer: Allows a station line user to transfer any established call to another station inside or outside the customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Commission: The Kentucky Public Service Commission

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SECTION 1 - DEFINITIONS

Communications Services: The Company's intrastate toll and local exchange switched telephone services offered for both intraLATA and interLATA use.

Company: US LEC of Tennessee Inc., the issuer of this tariff.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

DSX-1 Panel: Distribution equipment used to terminate and administer DS1 (1.544 Mbps) circuits.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Federal Communications Commission (or "FCC"): Independent government agency that develops and implements policy concerning interstate and international communications.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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SECTION 1 - DEFINITIONS

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Joint User: A person, firm or corporation which is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the charges for the service will be billed under a joint user arrangement as specified herein.

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Carrier or ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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SECTION 1 - DEFINITIONS

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed calling list is customer changeable.

System: Allows shared use of speed calling list. A control station will add, change or delete telephone numbers from the list for the group.

Station: Allows a station line user to add, change or delete telephone numbers from a speed calling list. The list is dedicated to the individual station line user.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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SECTION 2 - REGULATIONS2.1 Undertaking of the Company:2.1.1 Scope

The Company undertakes to furnish intrastate communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of Kentucky.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions:

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C) At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D) Service may be terminated upon written notice to the Customer if:
 - 1) the Customer is using the service in violation of this tariff;
 - 2) or, the Customer is using the service in violation of the law.
- E) This tariff shall be interpreted and governed by the laws of the State of Kentucky without regard for its choice of laws provision.

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SECTION 2 - REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.4 Liability of the Company

- A) The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B) The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, work stoppages, or other labor difficulties.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- C) The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- D) The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E) The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4(E) as a condition precedent to such installations.

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- F) The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.
- G) The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.
- H) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Charlotte, North Carolina 28202

MAY 30 1999

PURSUANT TO 307 KAR 5.011,
SECTION 9 (1)

BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

SECTION 2 - REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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SECTION 2 - REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.6 Provision of Equipment and Facilities

- A) The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: Stephan D. Bue
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SECTION 2 - REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.6 Provision of Equipment and Facilities (Cont'd)

G) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- 1) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- 2) the reception of signals by Customer-provided equipment.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bee
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SECTION 2 - REGULATIONS2.1 Undertaking of the Company (Cont'd)2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- D) in a quantity greater than that which the Company would normally construct;
- E) on an expedited basis;
- F) on a temporary basis until permanent facilities are available;
- G) involving abnormal costs; or
- H) in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities, other than inside wiring on the Customer's side of the demarcation point, provided in accordance with this tariff remains in the Company, its agents or contractors.

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SECTION 9 (1)

BY: Stephan D. Bell
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SECTION 2 - REGULATIONS2.2 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Kentucky Public Service Commission regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: Stephan D. Bee
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SECTION 2 - REGULATIONS

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- A) the payment of all applicable charges pursuant to this tariff;
- B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 - REGULATIONS2.3 Obligations of the Customer (Cont'd)2.3.1 General (Cont'd)

- E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any reasonable time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan Bue
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SECTION 2 - REGULATIONS

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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SECTION 2 - REGULATIONS2.4 Customer Equipment and Channels2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A) Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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SECTION 2 - REGULATIONS

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

- A) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- C) Facilities furnished under this tariff may be connected to customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.
- D) Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).
- E) The Company does not recommend, nor endorse in any way, any configuration where alarm systems of any type are routed through Private Branch exchange equipment, or any other similar equipment which may be prone to fail in case of electricity surges, power outages, etc. The Company does not assume any liability for any damages resulting, directly or indirectly, from such configuration.

N

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Issued By:

Jeremiah Needham Regulatory Affairs Manager
Morrocroft III
6801 Morrison Boulevard
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SECRETARY OF THE COMMISSION

SECTION 2 - REGULATIONS2.4 Customer Equipment and Channels (Cont'd)2.4.4 Inspections

- A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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PURSUANT TO 807 KAR 6011,
SECTION 9 (1)BY: Stephan O. Bee
SECRETARY OF THE COMMISSION

SECTION 2 - REGULATIONS

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer, as well as all charges for services and facilities furnished by the Company to all persons using the Customer's codes, premises, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's authorization codes, premises, switched access connections, and direct connect facilities is the sole responsibility of the Customer. All calls placed using such direct connect facilities, authorization codes, premises, or switched access connections will be billed to, and must be paid by, the Customer.

A) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however, designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

B) Universal Service Fund Charge

Customers will be assessed a monthly Universal Service Fund contribution charge on each local exchange access line. The charge covers the cost of contributions that the Company is required to collect and submit to the Kentucky Lifeline Program. The charge will appear as "Kentucky Lifeline Support" on each customer's bill. Effective July 1, 2004, the charge per access line will be \$.08.

C

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PURSUANT TO 807 KAR 5:011
Effective July 1, 2004
SECTION 9 (1)

By 
Executive Director

SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.1 Payment for Service

C) Telecommunications Relay Surcharge

Effective May 15, 2003, the per-line surcharge for Telecommunications Relay Service will be \$.09 per month per assessable access line. The surcharge for the Telecommunications Devices for the Deaf Distribution Program is \$.01 per month per assessable access line.

2.5.2 Billing and Collection of Charges

A) Non-recurring charges are due and payable from the customer upon receipt of the invoice.

B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due upon receipt of the invoice. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

Billing Format:

Page 1: Summarizes previous balance, adjustments, payments/credits, new charges and balance due. Includes account specific bill message.

Contains remittance stub for payment.

Page 2: Answers to frequently asked bill questions. Lists US LEC entities.

Page 3: Federal Taxes, State/Other Taxes, Payments/Credits, Discounts, Account Level Charges, Usage Summary by Type of Call, Number of Calls, Number of Minutes and Charges.

Page 4+: Service Instance (phone number, calling card number, etc.), Non-Recurring Charges, Monthly Recurring Charges, Usage Detail, Total for Service Instance.

C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month for which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.

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BY Charles L. Dorn
EXECUTIVE DIRECTOR

SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E) A late payment penalty will be due to the Company upon any current unpaid amount commencing 28 days after the date of the invoice. The late payment penalty shall be the portion of the current payment not received by the 28th day after the date of the invoice multiplied by a late factor of 1.5%. A late payment penalty cannot be applied to prior penalty amounts (Reference – 807 KAR 5:006, Section 8(3)(h)).
- F) The Customer will be assessed a charge of twenty dollars (\$20.00) for each check submitted by the Customer to the Company which a financial institution refused to honor.
- F) Customers have up to 45 days (commencing 5 days after remittance of the bill) to initiate a dispute over regulated charges. If a Customer does not give the Company notice of a billing or rate dispute within the above mentioned dispute period, the invoice and the charges levied shall be deemed to be reasonable, correct and binding on the Customer. Late payment penalties on unpaid charges disputed by and resolved in favor of the Customer shall be credited.

Material formerly appearing on this page now appears on page 32.1.

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SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- H) If service is disconnected by the Company in accordance with section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.
- I) The Company reserves the right to invoice a Customer for monthly recurring and usage based services rendered up to and including 24 months in arrears. The Company will allow a reasonable amount of time for payment to be received prior to late fee's being assessed.

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Material now appearing on this page formerly appeared on page 32.

UTILITY SERVICE COMMISSION
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OFFICE OF THE SECRETARY

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SECTION 2 - REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

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SECTION 2 - REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.4 Deposits

- A) To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. The criteria used to determine when a deposit is required includes late payment behavior, liens, suits, judgements, and the overall size, age and stability of the company. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
- 1) two month's charges for a service or facility which has a minimum payment period of one month; or
 - 2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month.
- B) A deposit may be required in addition to an advance payment.
- C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- D) Deposits held will accrue interest at a rate specified by the Kentucky Public Service Commission. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

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BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

SECTION 2 - REGULATIONS

2.5 Payment Arrangements (Cont'd)

2.5.5 Discontinuance of Service

- A) Upon nonpayment of any regulated amounts owing to the Company, the Company may, by giving 5 days prior written notice to the Customer, discontinue or suspend service without incurring any liability. Termination of service will be in accordance with 807 KAR 5:006, Section 14.
- B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 10 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period. Termination of service will be in accordance with 807 KAR 5:006, Section 14.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability. Termination of service will be in accordance with 807 KAR 5:006, Section 14.

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SECTION 2 - REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.5 Discontinuance of Service (Cont'd)

- D) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability. Per 807 KAR 5:006, Section 14, the Company shall send written notification to the Customer of the reasons for termination or refusal of service.
- E) In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek legal recourse to recover all costs involved in enforcement of this provision. Per 807 KAR 5:006, Section 14, the Company shall send written notification to the Customer of the reasons for termination or refusal of service.
- F) Upon the Company's discontinuance of service to the Customer under Section 2.5.5(A) or 2.5.5(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent). For good cause shown, the Commission may exempt a Customer from the penalties provided in this sub-section.

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SECTION 9 (1)BY: Stephan O. Bee
SECRETARY OF THE COMMISSION

SECTION 2 - REGULATIONS2.5 Payment Arrangements (Cont'd)2.5.6 Cancellation of Application for Service

- A) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun (all discounted to present value at six percent).
- B) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- C) The special charges described in 2.5.6(A) through 2.5.6(B) will be calculated and applied on a case-by-case basis.

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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PURSUANT TO 807 KAR 5.011,
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SECTION 2 - REGULATIONS2.6 Allowances for Interruptions in Service

Interruptions in service, which are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

- A). When service is interrupted for a period of at least 24 hours after notice by the Customer to the Company, an allowance equal to 1/30 of fixed billing cycle charges for services and facilities furnished by the Company rendered useless or substantially impaired shall apply to each 24 hours during which the interruption continues after notice by the customer to the Company. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Company rendered useless or substantially impaired.
- (i) The word "interruption" shall mean the inability to complete calls due to equipment malfunctions or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall "interruption" include the failure of any service or facilities provided by a common carrier or other entity other than the Company. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the customer, or where the Company, pursuant to the terms of this tariff, terminates service because of non-payment of bills or deposits due to the Company, unlawful or improper use of the Company's facilities or service, or any other reason covered by this tariff or by applicable law.
- (ii) No allowance shall apply to any non-recurring or usage charges.

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SECTION 2 - REGULATIONS

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C) interruptions due to the failure or malfunction of non-Company equipment;
- D) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements, and
- G) interruption of service due to circumstances or causes beyond the control of Company.

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SECTION 2 - REGULATIONS2.6 Allowances for Interruptions in Service (Cont'd)2.6.3 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

2.7 Use of Customer's Service by Others2.7.1 Resale and Sharing

Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws or Kentucky Public Service Commission regulations governing such resale or sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 - REGULATIONS2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, set forth in 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer, plus;
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer, plus;
- C) all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 - REGULATIONS2.10 Notices and Communications

- A) The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B) The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- C) All notices or other communications required to be given pursuant to this tariff are requested to be in writing. At the Company's request, notices or other communications given pursuant to this tariff by the Customer to the Company in a telephone call, may be required to be confirmed in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D) The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 - REGULATIONS

2.11 Operator Services Rules

A) The Company will enforce the following operator service rules.

A provider of intrastate operator assisted communications services must:

- 1) identify itself at the time the end-user accesses its services;
- 2) upon request, quote all rates and charges for its services to the end-user accessing its system;
- 3) arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available to the public or transient end-users:
 - (a) the operator service provider's name and address;
 - (b) bill and service dispute calling information including the operator service provider's dispute resolution phone number;
 - (c) clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and
 - (d) notice concerning any and all amounts to be billed by the operator services provider on behalf of any host location or third party which will appear on the operator service provider's bill for services rendered.

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SECTION 2 - REGULATIONS

2.11 Operator Services Rules (Cont'd.)

A) (Cont'd)

- 4) in instances when the provider is unable to complete the call and it requires transfer to another telephone corporation which may affect the rates and charges applicable to the telephone bill, inform the caller of the transfer and its possible effect on the applicable rates and charges, before any charges are incurred; and
- 5) in the case of such transfer, the telephone corporation or provider to which the call is transferred shall identify itself and inform the caller of the transfer's effect on the applicable rates and charges, before any charges are incurred.

B) The Company will comply with the following provisions:

- 1) Providers of intrastate operator assisted communications services shall not take any action or enter into any arrangement which restricts end-user selection among competing interexchange telephone corporations or end users access to competing providers of intrastate operator assisted communications services, or pay any commissions or other compensation to any entity engaged in such action or arrangement.

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SECTION 3 - APPLICATION OF RATES**3.1 Introduction**

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A) Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- B) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.
- C) Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D) Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- E) All times refer to local time.

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SECTION 3. - APPLICATION OF RATES

3.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- A) Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

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SECTION 3 : APPLICATION OF RATES3.3 Rates Based Upon Distance (Cont'd)

B) The airline distance between any two rate centers is determined as follows:

- 1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the above-referenced Bellcore document.
- 2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
- 3) Square each difference obtained in step (2) above.
- 4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
- 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
- 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

7) FORMULA =

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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SECTION 3 - APPLICATION OF RATES3.4 Time Periods Defined

Unless otherwise indicated herein:

3.4.1 All rate plans

- a. Day: 8:00 a.m. - 5:00 p.m. - Mon-Fri
- b. Evening: 5:00 - 11:00 p.m. - Sun-Fri
- c. Night/Weekend: 11:00 p.m. - 8:00 a.m. - All days
8:00 a.m. - 11:00 p.m. - Saturday
8:00 a.m. - 5:00 p.m. - Sunday
- d. Holiday: For the following Holidays, the Evening Time Period rates are used, unless a lower rate would normally apply:

Christmas Day**

New Year's Day**

Martin Luther King Day*

Presidents Day*

Memorial Day*

Columbus Day*

Veterans Day**

Thanksgiving Day

Independence Day**

Labor Day

* Applies to Federally observed day only.

** When this Holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

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SECTION 4 - SERVICE AREAS4.1 Local Exchange Service:

The Company's Local Telephone Service provides a Customer with the ability to connect to the company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

Company's local exchange service allows the Customer unlimited access to stations on the public switched network within the Customer's basic local calling area, i.e., the local calling area as specified in the Incumbent Local Exchange Carrier's tariff in effect and as amended from time to time in the future.

Area Calling Service allows the Customer limited access to all other stations on the public switched telephone network within the Customer's Basic Local Calling Area. The Company will offer Area Calling Service as described in Section A3.2.9 of BellSouth's Kentucky General Subscriber Services Tariff in effect and as amended from time to time.

- 4.2 Service Area: US LEC of Tennessee includes all the exchanges in Kentucky as the potential areas where alternative local exchange service is planned, where facilities are available and pending appropriate interconnection agreements. Initially, the Company plans to provide service in the Louisville and Lexington areas.

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SECTION 5 - EXCHANGE ACCESS SERVICE

5.1 General

Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

- A) receive calls from other stations on the public switched telecommunications network;
- B) access other services offered by the Company as set forth in this tariff;
- C) access certain intrastate/interstate and international calling services provided by the Company;
- D) access (at no additional charge) the Company's operators and business office for service related assistance;
- E) access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
- F) access services provided by other common carriers which purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or which maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block at the customer's premises.

The following Exchange Access Services are offered:

Basic Line Service
Basic Trunk Service
DID Trunk Service
Digital Trunk Service

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SECTION 5 - EXCHANGE ACCESS SERVICE

5.1 General (cont'd)

Three rate schedules are presented for each Exchange Access Service offered. Except for the central office exceptions listed below, a customer's rate schedule is dependent on the distance between the customer's dominant serving wire center and a US LEC switch.

Each rate schedule is airline mileage based as follows:

Schedule 1: Customers whose serving wire centers are 0 – 8 miles from a US LEC switch.

Schedule 2: Customers whose serving wire centers are 9 – 14 miles from a US LEC switch.

Schedule 3: Customers whose serving wire centers are greater than 14 miles from a US LEC switch.

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SECTION 5 - EXCHANGE ACCESS SERVICE5.2 Basic Line Service

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets, Customer-provided key systems or facsimile machines to the public switched telecommunications network. Each Basic Line is provided with touch tone signaling and hunting.

Monthly recurring rates per Basic Line apply as follows:

Schedule 1:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	
Basic Line	\$38.00	\$38.00	\$38.00	R

Schedule 2:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	
Basic Line	\$40.00	\$40.00	\$40.00	R

Schedule 3:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	
Basic Line	\$44.00	\$44.00	\$44.00	R

Equipment Charges	1 Year	2 Year	3 Year	N
Channel Bank	\$150.00	\$100.00	\$75.00	N

Non-Recurring Charges

Access Line Connection				
Per Line or Trunk	\$15.00			R

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SECTION 5 - EXCHANGE ACCESS SERVICE5.3 Basic Trunk Service

Basic Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic Trunk is provided with touch tone signaling and hunting.

Basic Trunks may be equipped with Analog Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Sections 5.4 and 6.2.

Monthly recurring rates per Basic Trunk apply as follows:

Schedule 1:

	1 Year	2 Year	3 Year	
PBX Trunk	\$38.00	\$38.00	\$38.00	R

Schedule 2:

	1 Year	2 Year	3 Year	
PBX Trunk	\$40.00	\$40.00	\$40.00	R

Schedule 3:

	1 Year	2 Year	3 Year	
PBX Trunk	\$44.00	\$44.00	\$44.00	R

	1 Year	2 Year	3 Year	
Equipment Charges				N
Channel Bank	\$150.00	\$100.00	\$100.00	N

Non-Recurring Charges

Access Line Connection				
Per Line or Trunk	\$15.00			R

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SECTION 5 - EXCHANGE ACCESS SERVICE5.4 DID Trunk Service

DID Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to receive incoming calls one call at a time. DID Trunk Service transmits the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID number blocks apply in addition to the DID Trunk charges listed below.

Monthly recurring rates per DID Trunk apply as follows:

Schedule 1:

	1 Year	2 Year	3 Year	
DID Trunk	\$38.00	\$38.00	\$38.00	R

Schedule 2:

	1 Year	2 Year	3 Year	
DID Trunk	\$40.00	\$40.00	\$40.00	R

Schedule 3:

	1 Year	2 Year	3 Year	
DID Trunk	\$44.00	\$44.00	\$44.00	R

	1 Year	2 Year	3 Year	
Equipment Charges				N
Channel Bank	\$150.00	\$100.00	\$100.00	N

Non-Recurring Charges**Access Line Connection**

Per Line or Trunk	\$15.00			R
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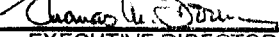
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SECTION 5 - EXCHANGE ACCESS SERVICE5.5 Digital Trunk Service

Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps which is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel. A termination charge will apply to all Digital Line and Trunk T-1 voice-based products including PRI service. The termination charge will be assessed on each T-1 or PRI facility utilized by the Customer and will apply to all classes of service including, but not limited to, analog, digital and PRI, and all line, trunk and channel configurations including but not limited to 2-way, DID and DOD. Trunk termination charges applying to individual trunks and lines are discontinued.

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SECTION 5 - EXCHANGE ACCESS SERVICE5.5 Digital Trunk Service (cont'd)**T-1 Access - Schedule 1:**Monthly Recurring Charges:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
T-1 Access Facility	\$550.00	\$525.00	\$500.00
ISDN PRI Digital Facility	\$550.00	\$525.00	\$500.00

Note: The Above charges Include 15 Trunks or Lines

Termination Charge per T-1/PRI	\$7.50	\$7.50	\$7.50	N
Digital Termination – Additional Trunks or Lines				
Business Trunks (2 way or DOD)	\$40.00	\$40.00	\$40.00	
DID	\$40.00	\$40.00	\$40.00	
ISDN PRI Digital Trunks				
DID ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
DOD ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
Two-Way ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
ISDN PRI – D Channel	\$00.00	\$00.00	\$00.00	
Analog Termination – Additional Trunks or Lines				
LoopStart	\$20.00	\$20.00	\$20.00	
GroundStart	\$20.00	\$20.00	\$20.00	
DID	\$20.00	\$20.00	\$20.00	
DID Trunk Termination – From Trunk 1				D
Group of 20 DID Numbers	\$3.45	\$3.40	\$3.25	D
ANI Delivery	\$150.00	\$125.00	\$100.00	
Equipment Charges				
Channel Bank	\$150.00	\$100.00	\$75.00	

Non-Recurring Charges:**T1 Installation**

Per T-1

\$1,000.00

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Per Channel Bank

\$250.00

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SECTION 5 - EXCHANGE ACCESS SERVICE5.5 Digital Trunk Service (cont'd)**T-1 Access - Schedule 2:**Monthly Recurring Charges:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
T-1 Access Facility	\$700.00	\$650.00	\$600.00
ISDN PRI Digital Facility	\$700.00	\$650.00	\$600.00

Note: The Above charges Include 15 Trunks or Lines

Termination Charge per T-1/PRI	\$7.50	\$7.50	\$7.50	N
Digital Termination – Additional Trunks or Lines				
Business Trunks (2 way or DOD)	\$40.00	\$40.00	\$40.00	
DID	\$40.00	\$40.00	\$40.00	
ISDN PRI Digital Trunks				
DID ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
DOD ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
Two-Way ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
ISDN PRI – D Channel	\$00.00	\$00.00	\$00.00	
Analog Termination – Additional Trunks or Lines				
LoopStart	\$20.00	\$20.00	\$20.00	
GroundStart	\$20.00	\$20.00	\$20.00	
DID	\$20.00	\$20.00	\$20.00	
DID Trunk Termination – From Trunk 1				D
Group of 20 DID Numbers	\$3.45	\$3.40	\$3.25	D
ANI Delivery	\$150.00	\$125.00	\$100.00	
Equipment Charges				
Channel Bank	\$150.00	\$100.00	\$75.00	

Non-Recurring Charges:**T1 Installation**

Per T-1 \$1,000.00

Channel Bank Installation

Per Channel Bank \$250.00

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SECTION 5 - EXCHANGE ACCESS SERVICE5.5 Digital Trunk Service (cont'd)**T-1 Access - Schedule 3:**Monthly Recurring Charges:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
T-1 Access Facility	\$900.00	\$800.00	\$700.00
ISDN PRI Digital Facility	\$900.00	\$800.00	\$700.00

Note: The Above charges Include 15 Trunks or Lines

Termination Charge per T-1/PRI	\$7.50	\$7.50	\$7.50	N
Digital Termination – Additional Trunks or Lines				
Business Trunks (2 way or DOD)	\$40.00	\$40.00	\$40.00	
DID	\$40.00	\$40.00	\$40.00	
ISDN PRI Digital Trunks				
DID ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
DOD ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
Two-Way ISDN PRI – B Channel	\$40.00	\$40.00	\$40.00	
ISDN PRI – D Channel	\$00.00	\$00.00	\$00.00	
Analog Termination – Additional Trunks or Lines				
LoopStart	\$20.00	\$20.00	\$20.00	
GroundStart	\$20.00	\$20.00	\$20.00	
DID	\$20.00	\$20.00	\$20.00	
DID Trunk Termination – From Trunk 1				
Group of 20 DID Numbers	\$3.45	\$3.40	\$3.25	D
				D
ANI Delivery	\$150.00	\$125.00	\$100.00	
Equipment Charges				
Channel Bank	\$150.00	\$100.00	\$75.00	

Non-Recurring Charges:**T1 Installation**

Per T-1 \$1,000.00

Channel Bank Installation

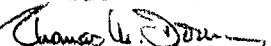
Per Channel Bank \$250.00

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SECTION 5 - EXCHANGE ACCESS SERVICE5.6 Frame Relay Service

Frame Relay Service (FRS) is a data communications service that provides for data connectivity between/among widely distributed locations. FRS routes Frame Relay Data Units between a customer's premises, using assigned Permanent Virtual Circuits (PVCs) provided via a dedicated Frame Relay Subscriber Network Access Line and a switch dedicated to FRS and other high-speed data services.

A Frame Relay Subscriber Network Access Line (NAL) is a dedicated digital line, utilizing the Frame Relay User to Network Interface standards. A Frame Relay Subscriber NAL provides connectivity from the customer's premises to the telephone company hub or serving wire center. The effective data rate of the line is 56/64 kbps for narrowband connectivity and 1.536 Mbps for wideband connectivity.

Each Frame Relay Data Unit is routed through the Frame Relay Network with an address that specifies the PVC connection. A PVC connection is a virtual connection between two Frame Relay Subscriber NALs, e.g. customer's premises.

Each Frame Relay Subscriber NAL is assigned at least one PVC. However, a customer may elect to subscribe to multiple PVCs. Additional PVCs are provisioned over the Frame Relay Subscriber NAL via address mapping, which enable the customer to route Frame Relay Data Units via virtual connections to multiple locations.

Frame Relay Service is available only where technically feasible and where US LEC has adequate facilities in place to provision it

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401 North Tryon Street, Suite 1000
Charlotte, North Carolina 28202

SECTION 5 - EXCHANGE ACCESS SERVICE5.6 Frame Relay Service (Cont'd)T-1 Access Digital Facility

(Data Only)

Monthly Recurring Charges

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Schedule 1	\$500.00	\$350.00	\$300.00
Schedule 2	\$600.00	\$450.00	\$400.00
Schedule 3	\$700.00	\$550.00	\$500.00
Remote	\$700.00	\$550.00	\$500.00

DS-0 Access Digital Facility

(Data Only)

Monthly Recurring Charges

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Schedule 1	\$120.00	\$110.00	\$100.00
Schedule 2	\$130.00	\$120.00	\$110.00
Schedule 3	\$150.00	\$130.00	\$120.00
Remote	\$175.00	\$160.00	\$150.00

Non-Recurring Charges

Per T1 Access Facility Installation
Per DS0 Access Facility Installation
Per Port Installation

\$1000.00
\$40.00
\$500.00

R

25% CIR Data Ports

	<u>1 year</u>	<u>2 year</u>	<u>3 Year</u>
56/64K FRS Port	\$ 225.00	\$ 215.00	\$ 200.00
112/128K FRS Port	\$ 350.00	\$ 340.00	\$ 325.00
224/256K FRS Port	\$ 475.00	\$ 465.00	\$ 450.00
336/384K FRS Port	\$ 600.00	\$ 590.00	\$ 575.00
448/512K FRS Port	\$ 725.00	\$ 715.00	\$ 700.00
560/640K FRS Port	\$ 850.00	\$ 840.00	\$ 825.00
672/768K FRS Port	\$ 925.00	\$ 910.00	\$ 900.00
784/896K FRS Port	\$ 1075.00	\$ 1060.00	\$ 1050.00
1.008/1.024Mb FRS Port	\$ 1225.00	\$ 1210.00	\$ 1200.00
1.344/1.536Mb FRS Port	\$ 1825.00	\$ 1810.00	\$ 1800.00

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Issued By:

Jeremiah Needham, Regulatory Manager
Morrocroft III
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Charlotte, North Carolina 28211

SECTION 5 - EXCHANGE ACCESS SERVICE5.6 Frame Relay Service (Cont'd)

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26-50% CIR Data Ports

	<u>1 year</u>	<u>2 year</u>	<u>3 Year</u>
56/64K FRS Port	\$ 250.00	\$ 235.00	\$ 225.00
112/128K FRS Port	\$ 375.00	\$ 360.00	\$ 350.00
224/256K FRS Port	\$ 500.00	\$ 485.00	\$ 475.00
336/384K FRS Port	\$ 625.00	\$ 610.00	\$ 600.00
448/512K FRS Port	\$ 750.00	\$ 735.00	\$ 725.00
560/640K FRS Port	\$ 875.00	\$ 860.00	\$ 850.00
672/768K FRS Port	\$ 1000.00	\$ 985.00	\$ 975.00
784/896K FRS Port	\$ 1150.00	\$ 1135.00	\$ 1125.00
1.008/1.024Mb FRS Port	\$ 1300.00	\$ 1285.00	\$ 1275.00
1.344/1.536Mb FRS Port	\$ 1950.00	\$ 1935.00	\$ 1925.00

51-75% CIR Data Ports

	<u>1 year</u>	<u>2 year</u>	<u>3 Year</u>
56/64K FRS Port	\$ 300.00	\$ 285.00	\$ 275.00
112/128K FRS Port	\$ 425.00	\$ 410.00	\$ 400.00
224/256K FRS Port	\$ 550.00	\$ 535.00	\$ 525.00
336/384K FRS Port	\$ 675.00	\$ 660.00	\$ 650.00
448/512K FRS Port	\$ 800.00	\$ 785.00	\$ 775.00
560/640K FRS Port	\$ 925.00	\$ 910.00	\$ 900.00
672/768K FRS Port	\$ 1050.00	\$ 1035.00	\$ 1025.00
784/896K FRS Port	\$ 1225.00	\$ 1210.00	\$ 1200.00
1.008/1.024Mb FRS Port	\$ 1375.00	\$ 1360.00	\$ 1350.00
1.344/1.536Mb FRS Port	\$ 2075.00	\$ 2060.00	\$ 2050.00

76-100% CIR Data Ports

	<u>1 year</u>	<u>2 year</u>	<u>3 Year</u>
56/64K FRS Port	\$ 325.00	\$ 315.00	\$ 300.00
112/128K FRS Port	\$ 550.00	\$ 440.00	\$ 425.00
224/256K FRS Port	\$ 675.00	\$ 565.00	\$ 550.00
336/384K FRS Port	\$ 800.00	\$ 690.00	\$ 675.00
448/512K FRS Port	\$ 925.00	\$ 815.00	\$ 800.00
560/640K FRS Port	\$ 975.00	\$ 965.00	\$ 950.00
672/768K FRS Port	\$ 1100.00	\$ 1090.00	\$ 1075.00
784/896K FRS Port	\$ 1275.00	\$ 1265.00	\$ 1250.00
1.008/1.024Mb FRS Port	\$ 1475.00	\$ 1465.00	\$ 1450.00
1.344/1.536Mb FRS Port	\$ 2175.00	\$ 2165.00	\$ 2150.00

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SECTION 9 (1)BY: Stephan D. Burr
SECRETARY OF THE COMMISSION

SECTION 5 - EXCHANGE ACCESS SERVICE5.7 Connectivity and Co-location Service (CCS)

The Company offers physical rack space and high bandwidth connection for a customer-owned router to communicate to a server farm or server rack offsite. Subscription to this service requires subscription to T-1 or PRI service to the router or routers, as well as applicable entrance facility charges. This gives the customer the security of a US LEC-maintained high bandwidth connection, and local exchange service. Zone A denotes location of customer-owned equipment within the Company's wire center, while Zone B denotes location of customer-owned equipment on the Company's network, but outside of the Company's wire center.

<u>Monthly Recurring Charges:</u>	<u>Zone A</u>	<u>Zone B</u>
DS1 Entrance Facility	\$72.00	\$150.00
DS3 Entrance Facility	\$960.00	\$2000.00(R)
DS1Dialtone with DID	\$400.00(R)	N/A
PRI Dialtone with DID	\$400.00(R)	N/A
20 DID numbers - 1 year agreement	20.00	20.00
20 DID numbers - 2 year agreement	18.00	18.00
20 DID numbers - 3 year agreement	17.00	17.00
 <u>Non-Recurring Charges:</u>		
PRI Installation	\$300.00(R)	\$300.00(R)
DS1 Installation	\$300.00(R)	\$300.00(R)
DS1 Entrance Facility Installation	\$100.00	\$100.00(R)
S3 Entrance Facility Installation	\$100.00	\$100.00(R)

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SECTION 5 - EXCHANGE ACCESS SERVICE5.8 Advantage T-1

The Advantage T-1 provides customers with flexible, high capacity bandwidth for a flat monthly rate. The customer has the flexibility of choosing any combination of voice or data products, by channel, not exceeding either 960 Kbps or 1.54 Mbps. Each 1.54 Mbps T-1 has the capacity for 24 channels with each channel having a capacity of 64 Kbps of bandwidth. Each 960 Kbps fractional T-1 has the capacity for 15 channels with 64 Kbps of bandwidth. The T-1 can be either analog, digital or PRI. A termination charge, as described in Section 5.5 will apply to any Advantage T-1 with one or more voice trunks, lines or channels.

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N**T-1 Access at 1.54 Mbps**

<u>Monthly Recurring Charges:</u>	<u>3 Year</u>
Schedule 1	\$1000.00
Schedule 2	\$1200.00

T-1 Access at 960 Kbps

<u>Monthly Recurring Charges:</u>	<u>3 Year</u>
Schedule 1	\$800.00
Schedule 2	\$1000.00

	<u>3 Year</u>
Termination Charge per T-1/PRI	\$7.50

<u>Non-Recurring Charges:</u>	
T-1 Installation	\$1,000.00
Analog Gateway	\$250.00
Premise Visit	\$13.00

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Effective June 1, 2003, Advantage T-1 service will no longer be available to new customers.

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SECTION 5 - EXCHANGE ACCESS SERVICE5.9 Advantage T-1 Service

The following Advantage T-1 service packages are available to customers renewing existing Advantage T-1 contracts. All rates are in addition to the existing customer's T-1 Access charges listed above.

5.9.1 Advantage T-1 Basic Monthly Service PackageMonthly Recurring Charges

12 Month Term	\$100.00
24 Month Term	\$50.00
36 Month Term	\$.01

The standard Advantage T-1 service configuration services are listed below.

50% off standard US LEC Conferencing service rates***
Data Network Reports*
PowerVIEW*

* Non-regulated service

*** Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply.

5.9.2 Advantage T-1 Pro Monthly Service PackageMonthly Recurring Charges

12 Month Term	\$325.00
24 Month Term	\$200.00
36 Month Term	\$125.00

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SECTION 5 - EXCHANGE ACCESS SERVICE5.9 Advantage T-1 (cont'd)5.9.2 Advantage T-1 (cont'd)

The Advantage T-1 Pro service configuration services are listed below.

Caller ID with Name
50% off standard US LEC Conferencing service rates***
Data Network Reports*
PowerVIEW*
Premise Equipment Maintenance*

* Non-regulated service

*** Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

5.9.3 Advantage T-1 Extra Monthly Service PackageMonthly Recurring Charges

12 Month Term	\$250.00
24 Month Term	\$150.00
36 Month Term	\$75.00

The Advantage T-1 Extra service configuration services are listed below.

Internet Router*
50% off standard US LEC Conferencing service rates***
Data Network Reports*
PowerVIEW*
Premise Equipment Maintenance*

* Non-regulated service

*** Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

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Charlotte, North Carolina 28211

SECTION 5 - EXCHANGE ACCESS SERVICE

5.9 Advantage T-1 (Cont'd)

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5.9.4 Advantage T-1 Plus Monthly Service PackageMonthly Recurring Charges

12 Month Term	\$275.00
24 Month Term	\$175.00
36 Month Term	\$100.00

The Advantage T-1 Extra service configuration services are listed below.

Internet Router*
Bronze Hosting*
10 Email Accounts*
50% off standard US LEC Conferencing service rates***
Data Network Reports*
PowerVIEW*
Premise Equipment Maintenance*

* Non-regulated service


*** Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

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SECTION 5 - EXCHANGE ACCESS SERVICE

5.9 Advantage T-1 (Cont'd)

5.9.5 Advantage T-1 Securi-T Monthly Service Package

Monthly Recurring Charges

12 Month Term	\$750.00
24 Month Term	\$560.00
36 Month Term	\$450.00

The Advantage T-1 Securi-T service configuration services are listed below.

Internet Router*
Bronze Hosting*
10 Email Accounts*
Managed Firewall*
50% off standard US LEC Conferencing service rates***
Data Network Reports*
PowerVIEW*
Premise Equipment Maintenance*

* Non-regulated service

*** Rates, terms, and conditions in US LEC's Interstate Rate Guide Section 6.4 apply

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.1 Directory Listings

6.1.1 Additional Listing

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

	<u>Monthly Recurring</u>
Each Additional Listing	\$2.50

6.1.2 Non-Published Listing

A non-published listing is not listed in either the alphabetical section of the dominant Local Exchange Company's directory or Company directory assistance records and will not be furnished upon request of a calling party. The Company will complete an incoming call to a Customer with a non-published listing only when the calling party places the call by number.

	<u>Monthly Recurring</u>
Each Non-Published Listing	\$2.50

6.1.3 Non-Listed Listing

A non-listed listing is not listed in the alphabetical section of the dominant Local Exchange Company's directory, but is maintained on Company directory assistance records and will be furnished upon request of a calling party. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-listed telephone number in the directory shall attach to the Company.

	<u>Monthly Recurring</u>
Each Non-Listed Listing	\$1.50

6.1.4 Foreign Listing

A listing in the alphabetical section of the dominant Local Exchange Company's directories outside the Customer's local exchange may be furnished. The listing is subject to the rates and regulations applicable to the published directory in which the listing is to appear.

	<u>Monthly Recurring</u>
Each Foreign Listing	\$2.50

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BY ESCHOW JUL 3, 2003
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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.2 Direct Inward Dial (DID) Service

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 5.4, and 5.5, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group.

Monthly recurring charges apply as follows:

Schedule 1:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Group of 20 DID Numbers	\$3.45	\$3.40	\$3.25

Schedule 2:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Group of 20 DID Numbers	\$3.45	\$3.40	\$3.25

Schedule 3:

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Group of 20 DID Numbers	\$3.45	\$3.40	\$3.25
	<u>Non-Recurring</u>		
Block of 20 DID Numbers	\$20.00		

3 Year SERVICE COMMISSION
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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.3 Accounting Codes

Accounting Codes provide customers with a means of restricting calls or itemizing calls, according to specific digits that must be dialed at the end of a long distance telephone number. The length of Accounting Codes may vary from 2 to 6 digits, however, the length must be consistent for each customer location.

Offered are packages of codes that are verified against a specific list of valid numbers, for call restriction, or offers unverified packages of 2-6 digits in length for cataloging by code, the calls made.

<u>Charge Per Customer Location</u>	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Verified Packages	\$30.00	\$10.00
Unverified Packages	\$30.00	\$5.00

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.4 Custom Calling Features6.41 Description

These features will include Custom Calling and CLASS features such as Call Forwarding, Call Waiting, Caller ID and Caller ID with Name, etc.

N

6.42 Rates

	<u>Per Service Order Non-Recurring</u>	<u>Per Feature Monthly Recurring</u>	
Custom Calling Feature per feature (with the exception of Caller ID)	\$25.00	\$2.75	
Caller ID	\$25.00*	\$7.50*	T
Caller ID Blocking	No charge	No charge	
Caller ID with Name	\$25.00*	\$8.00*	N
Caller ID with Name per PRI	\$25.00*	\$125.00*	N

*Caller ID and Caller ID with Name service are furnished by the Company, and the Company will attempt to deliver all names and/or numbers, subject to blocking, technical limitations and the availability of third-party information.

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.5 Foreign Exchange (FX) Service6.51 Description

FX Service enables a Customer to receive a Company-provided Exchange Access Service at a point outside the Exchange Access Service Area corresponding to the NPA-NXX designation (as set forth in Section 4.1) of such Exchange Access Service.

The Local Calling Area and all Usage Service rates which apply to an FX Exchange Access Service are the same as those which regularly apply to other Company-provided Exchange Access Services bearing the same NPA-NXX designation.

6.52 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Foreign Exchange Service	\$500.00	\$1000.00

6.6 Hospitality Rates6.61 Description

Hospitality rates will have no local usage charges associated with them. Hotels and motels that supply guest rooms and route local and long distance guest traffic over Company digital facilities will qualify for Hospitality Rates.

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.7 Remote Call Forwarding On-Net6.71 Description

Remote Call Forwarding On-Net is a service that utilizes a US LEC switch to automatically forward all incoming calls dialed to the remote call forwarding on-net number to another US LEC service number.

6.72 Rates

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Remote Call Forwarding On-Net per number	\$100.00	\$25.00

6.8 Single Line Foreign Exchange (FX) Service6.8.1 Description

Single Line Foreign Exchange (FX) Service is exchange service furnished to a customer from an exchange other than the one from which the customer would normally be served, allowing customers to have a local presence and one-way communications in an exchange different from their own. The service provides a single channel of IntraLATA inbound only communication service to the customer premises. Each Single Line FX Service requires a usable line or trunk dedicated to it. The service must be used in conjunction with Local Exchange Access Service. Single Line FX Service rates are in addition to Local Exchange Access Service rates described in Section 5 of this tariff.

6.8.2 Rates

	<u>Non-Recurring</u>	<u>Recurring</u>	
Single Line FX Service	\$50.00	\$12.00	R

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SECTION 6 - EXCHANGE ACCESS OPTIONAL FEATURES6.9 Multi-Channel Foreign Exchange (FX) Service6.9.1 Description

Multi-Channel Foreign Exchange (FX) Service is exchange service furnished to a customer from an exchange other than the one from which the customer would normally be served, allowing customers to have a local presence and one-way communications in an exchange different from their own. The service provides up to 24 channels of IntraLATA inbound only communication service to the customer premises. Each Multi-Channel FX Service requires a T-1 facility dedicated to it. The service must be used in conjunction with Local Exchange Access Service. Multi-Channel FX Service rates are in addition to Local Exchange Access Service rates described in Section 5 of this tariff.

6.9.2 Rates

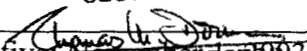
	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Multi-Channel FX Service	\$50.00	\$100.00

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SECTION 7 - OTHER SERVICE ARRANGEMENTS

7.1 ADVANTAGE Power T

The ADVANTAGE Power T service provides customers with up to 24 channels of highly flexible, high capacity bandwidth. The Customer has the flexibility of bundling local exchange service and data services including Frame Relay Service and Internet access*. These voice and/or data services are provisioned on individual 64 Kbps channels which can total up to, but not exceed, 1.54 Mbps. Exchange Access Optional services and Miscellaneous service rates contained in Sections 6 and 8 of this tariff are not included in ADVANTAGE Power T monthly recurring rates. Frame Relay channels are provided with a committed information rate of 0%. Committed information rates higher than 0% will be provided in 16 Kbps increments and will be subject to standard Frame Relay Service pricing. Digital Data Service is available in 64 Kbps increments, and all mileage charges will apply in addition to the channel rate. A minimum monthly charge of \$500 applies to each ADVANTAGE Power T configuration. Additionally, all ADVANTAGE Power T configurations are subject to a minimum 1-year term commitment. An analog gateway is required for analog line terminations. Optional bundles of regulated and non-regulated services described in 7.1.1, 7.1.2 and 7.1.3 are available in addition to the basic Power T configuration.

<u>ADVANTAGE Power T</u>	<u>Monthly Recurring Charges</u>		
	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>
Per 64 Kbps channel	\$50.00	\$60.00	\$70.00
Analog Gateway	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
All schedules	\$150.00	\$100.00	\$75.00
Internet Gateway*			
All Schedules	\$100.00	\$75.00	\$50.00
Data Gateway			
All Schedules	\$25.00	\$25.00	\$25.00
<u>Non-Recurring Charges:</u>			
T-1 Installation		\$1,000.00	
Gateway Installation		\$250.00	

* Non-regulated service

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SECTION 7 - OTHER SERVICE ARRANGEMENTS7.1 ADVANTAGE Power T (cont'd)7.1.1 Power Pak Optional Service Package

In addition to standard ADVANTAGE Power T service configurations, the Customer may purchase the Power Pak bundle of services listed below. The Power Pak rates below apply to each ADVANTAGE Power T configuration and include the following services.

Non-Recurring T-1 Installation
Bronze Web Hosting*
10 E-Mail Boxes*

Extended Local Calling (where applicable)
50% off standard US LEC Conferencing service rates***

D

<u>Power Pak Service Rates</u>	<u>Monthly Recurring Charges</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Schedules 1, 2 & 3	\$125.00	\$75.00	\$50.00

7.1.2 Power Pak Plus Optional Service Package

In addition to standard ADVANTAGE Power T service configurations, the Customer may purchase the Power Pak Plus bundle of services listed below. The Power Pak rates below apply to each ADVANTAGE Power T configuration and include the following services.

Non-Recurring T-1 Installation
Bronze Web Hosting*
10 E-Mail Boxes*

Extended Local Calling (where applicable)
50% off standard US LEC Conferencing service rates***

Analog Gateway
Internet router, including installation and maintenance*

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* Non-regulated service

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*** Rates, terms and conditions in US LEC's Interstate Rate Guide apply PURSUANT TO 807 KAR 5:011
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SECTION 7 - OTHER SERVICE ARRANGEMENTS7.1 ADVANTAGE Power T (cont'd)7.1.2 Power Pak Plus Optional Service Package (cont'd)

<u>Power Pak Plus Service Rates</u>	<u>Monthly Recurring Charges</u>		
	1 Year	2 Year	3 Year
Schedules 1, 2 & 3	\$325.00	\$200.00	\$125.00

7.1.3 Power Pak Securi-T Optional Service Package

In addition to standard ADVANTAGE Power T service configurations, the Customer may purchase the Power Pak Plus bundle of services listed below. The Power Pak rates below apply to each Power T configuration and include the following services.

Non-Recurring T-1 Installation
Bronze Web Hosting*
10 E-Mail Boxes*

Extended Local Calling (where applicable)
50% off standard US LEC Conferencing service rates***
Analog Gateway
Internet router, including installation and maintenance*
Firewall Service*
Secure Internet*
Firewall Installation*

<u>Power Pak Securi-T Service Rates</u>	<u>Monthly Recurring Charges</u>		
	1 Year	2 Year	3 Year
Schedules 1, 2 & 3	\$750.00	\$560.00	\$450.00

* Non-regulated service

*** Rates, terms and conditions in US LEC's Interstate rate Guide apply

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SECTION 7 - OTHER SERVICE ARRANGEMENTS7.1 ADVANTAGE Power T (cont'd)7.1.4 Web Hosting* Upgrades

For all Power Pak Optional service packages described in 7.1.1, 7.1.2 and 7.1.3 the following web hosting service options may be substituted for Bronze service at the rates described below.

Service	Monthly Recurring Charge		
	1-year term	2-year term	3-year term
Silver Web Hosting	\$15.00	\$15.00	\$15.00
Gold Web Hosting	\$40.00	\$40.00	\$40.00
Platinum Web Hosting	\$85.00	\$85.00	\$85.00
Platinum Plus Web Hosting	\$225.00	\$225.00	\$225.00

7.1.5 Volume Discount Schedule

The following service term commitment and volume discounts will be applied to ADVANTAGE Power T and all optional Power Pak service packages. All services purchased in conjunction with ADVANTAGE Power T service will contribute to the discount schedule. However, the discounts will only apply to ADVANTAGE Power T and optional Power Pak monthly recurring rates.

Volume	1-year term	2-year term	3-year term
\$500	0.0%	0.0%	0.0%
\$750	5.0%	10.0%	12.5%
\$1,000	5.0%	12.5%	20.0%
\$10,000	5.0%	15.0%	25.0%

* Non-regulated service

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SECTION 7 - OTHER SERVICE ARRANGEMENTS

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7.1 ADVANTAGE Power T (cont'd)7.1.6 Power Pak Ultra Optional Service Package

In addition to standard ADVANTAGE Power T service configurations, the Customer may purchase the Power Pak Ultra bundle of services listed below. The Power Pak Ultra rates below apply to each ADVANTAGE Power T configuration and include the following services.

Non-Recurring T-1 Installation
Bronze Web Hosting*
10 E-Mail Boxes*
Extended Local Calling (where applicable)
50% off standard US LEC Conferencing service rates***
ANI Delivery

<u>Power Pak Service Rates</u>	<u>Monthly Recurring Charges</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Schedules 1, 2 & 3	\$525.00	\$325.00	\$200.00

7.1.7 Power Pak Max Optional Service Package

In addition to standard ADVANTAGE Power T service configurations, the Customer may purchase the Power Pak Max bundle of services listed below. The Power Pak Max rates below apply to each ADVANTAGE Power T configuration and include the following services.

Non-Recurring T-1 Installation
Bronze Web Hosting*
10 E-Mail Boxes*
Extended Local Calling (where applicable)
50% off standard US LEC Conferencing service rates***
Caller ID w/ Name

<u>Power Pak Service Rates</u>	<u>Monthly Recurring Charges</u>		
	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Schedules 1, 2 & 3	\$525.00	\$325.00	\$200.00

* Non-regulated service

*** Rates, terms, and conditions in US LEC's Interstate Rate Guide apply

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SECTION 7 - OTHER SERVICE ARRANGEMENTS

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7.2 Dynamic T

The Dynamic T service provides customers with 1.5 Mbps of highly flexible, high capacity bandwidth that can be dynamically changed from up to 24 channels of voice capacity to 1.5 Mbps of Internet bandwidth or any combination of either at any given moment. The Customer has the flexibility of bundling local exchange service and data services including Internet access*. These voice and/or data services are provisioned on a T-1 utilizing US LEC Gateways and the required US LEC provided and Managed Integrated Access Devices (IAD) that allow intermingling of the voice and Internet on the T-1 which can total up to, but not exceed, 1.544 Mbps. The service can be converted to lines, PRI or T-1 to interface with the customer's existing equipment. Exchange Access Optional services and Miscellaneous Service rates contained in Sections 6 and 8 of this tariff are not included in Dynamic T monthly recurring rates. All Dynamic T configurations are subject to a minimum 1-year term commitment. An analog gateway is required for analog line terminations. Optional bundles of regulated and non-regulated services described in 7.2.1 are available in addition to the basic Dynamic T configuration.

Dynamic T Customer Voice traffic has priority over Internet traffic.

<u>Dynamic T</u>	<u>Monthly Recurring Charges</u>		
Base Services	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>
Dynamic T 1.0 Mbps with 1.0 Mbps Internet and 8 Voice Channels	\$600.00	\$650.00	\$700.00
Dynamic T 1.5 Mbps with 1.5 Mbps Internet and 16 Voice Channels	\$900.00	\$950.00	\$1,000.00
Dynamic T 3.0 Mbps with 1.5 Mbps Internet and 16 Voice Channels	\$1,600.00	\$1,700.00	\$1,800.00

*Internet access is a non-regulated offering

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SECTION 7 - OTHER SERVICE ARRANGEMENTS

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7.2 Dynamic T (Cont'd)

<u>Base Services</u>	<u>Schedule 1</u>	<u>Schedule 2</u>	<u>Schedule 3</u>
US LEC Managed IAD Basic Per T-1/w battery back-up	\$150.00	\$150.00	\$150.00
US LEC Managed IAD Upgrade Per T-1/w battery back-up (in addition to IAD Basic)	\$50.00	\$50.00	\$50.00

The US LEC Managed IAD provides the following bundle of services.

Bronze Web Hosting*
 10 Email Boxes*
 Extended Local Calling (where applicable)
 50% off standard US LEC Conferencing rates***
 Combined Analog Gateway and Internet Router, including installation and maintenance*

* Non-regulated service

*** Rates, terms, and conditions in US LEC's Interstate Rate Guide apply

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SECTION 7 - OTHER SERVICE ARRANGEMENTS

7.2 Dynamic T (Cont'd)

7.2.1 Dynamic T Optional Services

<u>Optional Services</u>	<u>MRC</u>
Four (4) Additional Voice Channels	\$200.00
Domestic LD Bundle	
2,000 minutes per month	\$75.00
3,000 minutes per month	\$100.00
4,000 minutes per month	\$115.00
Excess Domestic LD minutes per month per minute	\$0.05

7.2.2 Dynamic T Discounts

Dynamic T discounts are applicable to any Dynamic T MRC element and are calculated based on the sum of the MRC of the selected elements and the term of the customer contract.

<u>MRC Commitment /minimum</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
<u>MRC</u>			
\$750.00	0.0%	0.0%	5.0%
\$1,000.00	0.0%	5.0%	10.0%
\$2,000.00	0.0%	10.0%	15.0%

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SECTION 8 - MISCELLANEOUS SERVICES

8.1 Operator Services

8.1.1 Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Local Exchange Services, and to Customers and Users of exchange access lines which the Customer has pre-subscribed to the Company's Pre-Subscribed MTS.

8.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Collect Call: Calls completed with the assistance of a Company Operator for which charges are billed -- not to the originating telephone number, but to the destination or terminating number.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

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SECTION 8 - MISCELLANEOUS SERVICES8.1 Operator Services (Cont'd)8.1.1 Rates

Local exchange, IntraLATA, and Long Distance calls may be placed on an Operator Assisted basis. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 8.2.3 and Section 8.3.2 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

	<u>Per Call Charges</u>
Person-to-Person	\$2.00
Collect Calling	\$1.00
Third Number Billing	\$1.00
Station to Station Operator Assisted	\$1.00

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SECTION 8 - MISCELLANEOUS SERVICES

8.2 Busy Line Verify and Line Interrupt Service

8.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A) The operator will determine if the line is clear or in use and report to the calling party.
- B) The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

8.2.2 Regulations

- A) A charge will apply when:
 - 1) The operator verifies that the line is busy with a call in progress.
 - 2) The operator verifies that the line is available for incoming calls.
 - 3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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SECTION 8 - MISCELLANEOUS SERVICES8.2 Busy Line Verify and Line Interrupt Service (cont'd.)8.2.2 Regulations (cont'd.)

- B) No charge will apply:
- 1) When the calling party advises that the call is to or from an official public emergency agency.
 - 2) Under conditions other than those specified in 8.2.2(a) preceding.
- C) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- D) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

8.2.3 Rates

Busy Line Verify Service (each request)	\$0.95
Busy Line Verify and Busy Line Interrupt Service (each request)	\$1.40

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SECTION 8 - MISCELLANEOUS SERVICES

8.3 Directory Assistance

8.3.1 Description

A Customer may obtain Directory Assistance in determining telephone numbers within the state of Kentucky by calling the Directory Assistance operator.

8.3.2 Rates

A) Directory Assistance charges apply for all requests for which the Company's facilities are used. Each number requested is charged as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested \$0.85

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B) A credit will be given for calls to Directory Assistance when:

- the Customer experiences poor transmission or is cut-off during the call,
- the Customer is given an incorrect telephone number, or
- the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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SECTION 8 - MISCELLANEOUS SERVICES**8.4 Service Implementation****8.4.1 Description**

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

8.4.2 Rates**Non-Recurring**

Per Service Order \$50.00

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8.5 Restoration of Service**8.5.1 Description**

A restoral charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for.

8.5.2 Rates**Non-Recurring**

Per Occasion \$100.00

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SECTION 8 - MISCELLANEOUS SERVICES8.6 Premise Visit Charge:8.6.1 Description

A premise visit charge applies if a premises visit is required to complete any requested work on the subscriber's premises.

8.6.2 Rates

	<u>Non-Recurring</u>
Per Visit	\$13.00

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SECTION 8 - MISCELLANEOUS SERVICES8.7 211 Service

211 Dialing Service is a three digit local dialing arrangement available in specified areas with the Company for delivery of community information and referral services via voice grade facilities. Pursuant to Federal Communications Commission (FCC) Order 00-256, in CC Docket 92-105 the 211 code has been assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any orders and rules pertaining to 211 Service adopted by the FCC in rulemaking proceeding (CC docket 92-105).

The Local Calling Area for the rate center of the 211 service subscriber will be the same as the Local Calling Area of the ILEC serving that rate center. 211 service will be provided where technically feasible and facilities permit. 211 service is limited to use by the United Way of Kentucky, for community resource services.

211 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) This service is furnished subject to the availability of the 211 number. Limitations and use of service as stated in Section 2 of this tariff apply.

Access to 211 Service is not available to the following classes of service:

1+
0+, 0- (Credit card, Third-Party Billing, Collect Calls)
Inmate Service
101XXXX
Cellular - Type 2

In addition, operator assisted calls to the 211 subscriber will not be completed.

The 211 subscriber is restricted from selling or transferring the 211 number to an unaffiliated entity, either directly if indirectly.

Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area.

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SECTION 8 - MISCELLANEOUS SERVICES

8.7 211 Service (cont'd)

The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the 211 number. If requested by the Company, the 211 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 211 service.

All requests for 211 service must be submitted in writing to the Kentucky Public Service Commission.

In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, or omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

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SECTION 8 - MISCELLANEOUS SERVICES8.8 911 Database Management8.8.1 Description

The Company will provide 911 Database Management for multi-tenant or shared-tenant service provider Customers. This service is available only to Customers with PRI service, described in Section 5, with station level or station number identification. The Company will submit Customer-provided information to the Company's 911 database administrator for inclusion in the Automatic Location Identification (ALI) database. The Customer is responsible for furnishing all new resident or tenant information to the Company 72 hours prior to the establishment of the tenant's local service with the Customer. The Customer is responsible for the accuracy and completeness of their tenant or resident information submitted to the Company for management. The Customer is responsible for updating and advising the Company of any and all changes to their tenant or resident's 911 information. Each Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 database management services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the Customer tenant's telephone number, address or name associated with the telephone used by the party or parties accessing 911 services, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them. 911 Database Management, like all of the Company's other services, is offered subject to the general regulations contained in Section 2 of this tariff, and in particular Section 2.1.4, Liability of the Company.

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SECTION 8 - MISCELLANEOUS SERVICES8.8 911 Database Management8.8.1 Description (cont'd)

The nonrecurring charges below provide for the establishment and initial upload of Customer tenant or resident information. The monthly recurring charges provide for the database management and maintenance of each telephone number provided by the Customer.

8.8.2 Rates


	<u>Monthly Recurring</u> <u>Per Month</u>
Per Number Maintained	\$.30
	<u>Non-Recurring</u> <u>Per Initial Upload</u>
Installation per 100-500 numbers	\$150.00
Installation per 501-1500 numbers	\$250.00
Installation per 1500-2500 numbers	\$500.00

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SECTION 8 - MISCELLANEOUS SERVICES

8.9 Call Completion Service for Directory Assistance (CCS-DA)

Call Completion Service for Directory Assistance (CCS-DA) provides a customer requesting a number from Directory Assistance the ability to be automatically connected to the requested number. A mechanized announcement or a live Directory Assistance operator may offer call completion to the customer. The call is completed on a sent paid basis.

8.9.1 Basis for Charges

- (1) CCS-DA will be furnished where facilities and operating conditions permit.
- (2) The offering provides call completion of DA calls only.
- (3) CCS-DA will not complete calls to WATS, 800 type services, 900 type services, or 976 type services.
- (4) CCS-DA must be connected via Directory Assistance and is not available to operator assisted calls such as, but not limited to, person-to-person, collect, conference, calling card, or third number calls.
- (5) No discount may be applied to the CCS-DA basic service charge.
- (6) CCS-DA is furnished solely for the telephone calling purposes of the caller. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service.

8.9.2 Rates and Charges

- (1) The following rate is in addition to the rates and charges for other tariffed services including, but not limited to, any applicable local or toll charges.

Rate

Call Completion Service for Directory Assistance,
per call completed

\$0.35

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SECTION 9 (1)



Executive Director

SECTION 9 - SPECIAL ARRANGEMENTS9.1 Special Construction9.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A) non-recurring type charges;
- B) recurring type charges;
- C) termination liabilities; or
- D) combinations thereof.

9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A) cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of:
 - 1) equipment and materials provided or used,
 - 2) engineering, labor and supervision,
 - 3) transportation, and
 - 4) rights of way;
- B) cost of maintenance;
- C) depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;

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SECTION 9 - SPECIAL ARRANGEMENTS

9.1 Special Construction (Cont'd.)

9.1.2 Basis for Computation (Cont'd.)

- D) administration, taxes and uncollectible revenue on the basis of reasonable average costs for these items;
- E) license preparation, processing and related fees;
- F) tariff preparation, processing and related fees;
- G) any other identifiable costs related to the facilities provided; or
- H) an amount for return and contingencies.

9.1.3 Termination Liability:

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A) The termination liability period is the estimated service life of the facilities provided.
- B) Unless previously paid pursuant to 9.1.1 and 9.1.2, the amount of the maximum termination liability is equal to the estimated amounts for:

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SECTION 9 - SPECIAL ARRANGEMENTS

9.1 Special Construction (Cont'd.)

9.1.3 Termination Liability (Cont'd)

B) (Cont'd.)

1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- (a) equipment and materials provided or used,
- (b) engineering, labor and supervision,
- (c) transportation, and
- (d) rights of way;

- 2) license preparation, processing, and related fees;
- 3) tariff preparation, processing, and related fees;
- 4) cost of removal and restoration, where appropriate; and
- 5) any other identifiable costs related to the specially constructed or rearranged facilities.

C) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3(B) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 9.1.3(B) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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SECTION 9 - SPECIAL ARRANGEMENTS

9.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

9.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers.

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